

Healthcare in a snapp.

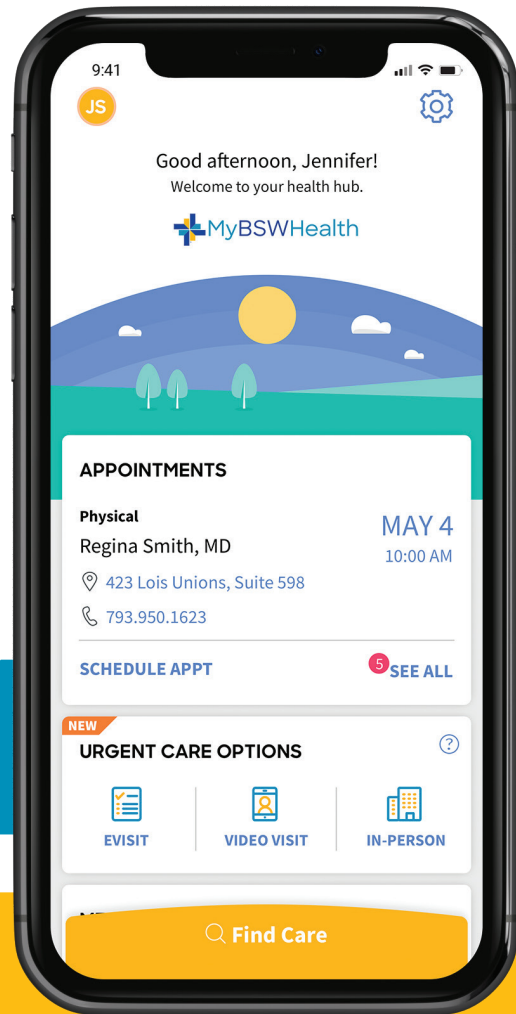
Receive care from the
comfort of your home,
or anywhere in Texas.

Conduct an eVisit for common medical conditions and get care fast

- ▼ Complete an online interview about your symptoms; it takes only 5-10 minutes
 - ▼ Receive a response from a Baylor Scott & White Health provider within one hour
 - ▼ Prescriptions (if needed) will be sent immediately to your preferred pharmacy
- Clinicians are available seven days a week,
8:00 AM – 8:00 PM. If you complete the survey after
8:00 PM, you will receive a response by the next day.

Schedule a same-day Video Visit with a provider, face-to-face

- ▼ Schedule your appointment
 - ▼ Talk with a Baylor Scott & White Health provider live about your symptoms
 - ▼ Visits are quick: just 10-15 minutes
 - ▼ Prescriptions (if needed) will be sent immediately to your preferred pharmacy
- Clinicians are available seven days a week,
8:00 AM – 8:00 PM.



Be sure to link your health plan account in the app by using the following steps:

1. Tap the gear icon in the top right corner
2. Tap "Manage Linked Accounts"
3. Tap "Link Account" under SCOTT & WHITE HEALTH PLAN
4. Enter member information



Scott & White
HEALTH PLAN



Baylor Scott & White
HEALTH

Get the MyBSWHealth app





Keeping Texans healthy at home.

We're making it easier for you to get the care you need, when you need it. To ensure you have a successful video visit, please follow these instructions.

Prepare for your visit

- ▲ Have you signed up? Text **BETTER** to **88408** to download the app and create your account or visit MyBSWHealth.com.
- ▲ If this visit is for a minor, the parent or legal guardian must also have an account linked to the minor's account to act as proxy. For assistance, call 855.691.0180.

Complete your visit

15 minutes before your appointment time:

- ▲ Find a private and quiet location with good lighting
- ▲ Log into your MyBSWHealth account
- ▲ Complete the eCheck-in process, available up to 3 days before your appointment
- ▲ If prompted, allow MyBSWHealth to access your camera and microphone
- ▲ If on a computer and prompted, allow Vidyo extension and test hardware
- ▲ Find your scheduled appointment, click on it, and choose the Begin Visit button

Having trouble?

Ensure you have a good WiFi or cell signal. If possible, try a different device (smart phone, computer, etc.). Call MyBSWHealth Patient Technical Support at **855.691.0180**

